

CUSTOMER CASE STUDY

Incognito Accelerates Deployment of FTTH Triple-Play Services

Overview

As a result of growing demand for IP services, this Swiss service provider deployed FTTH to bring more bandwidth to its subscribers. However, to facilitate the rollout of new fiber services, the operator needed a platform that could seamlessly integrate these fiber access technologies with its existing B/OSS systems.

By leveraging Incognito's Fiber Service Orchestration solution, the service provider is able to centrally manage all FTTH service activations (data, voice, video) and improve operational efficiency to expedite time-to-market for new services and reduce OPEX. With pre-integration to the Incognito Auto Configuration Server, the service provider is also able to remotely activate and manage CPE devices.

"We are utilizing software from Incognito to seamlessly provision subscriber equipment from our existing B/OSS systems. This not only helps us extend fiber to current subscribers, but also automates the process of delivering these FTTH services to new markets as well."

Operator CTO

CSP Benefits



Decreased activation fallout and improved service assurance via automation



Avoided costly OSS rip and replace with a seamless solution



Centralized service orchestration platform supporting fiber and cable